



Tipo di documento: **Allegato**  
Titolo del documento: **Politica Integrata Qualità  
– Ambiente – Sicurezza - Energia**

Codice Documento: **ALL05** Revisione 04

## **INTEGRATED MANAGEMENT SYSTEM POLICY QUALITY- ENVIRONMENT – SAFETY - ENERGY**

### **1. THE MISSION**

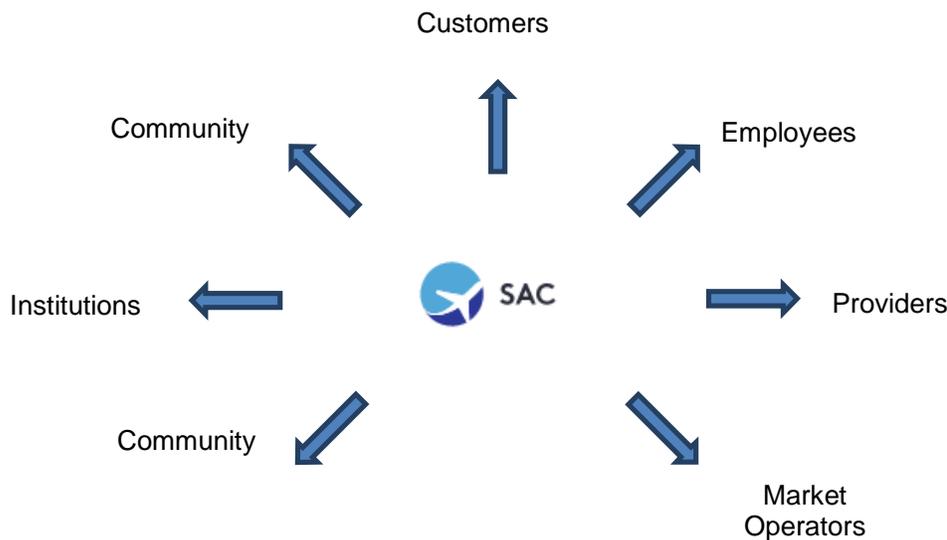
SAC S.p.A. has set itself the strategic objective to be competitive in the quality of the services offered and in the use of the resources necessary for their realization and delivery, respecting the expectations of the stakeholders, for continuous improvement and maximum user satisfaction.

Coherently, it becomes SAC's primary task to adequately interpret the needs expressed by its Stakeholders, to be able to grasp their expectations in order to satisfy them, fully and constantly.

Guided in its action by this objective, SAC is committed to implementing the principles, standards and solutions that constitute the international business "best practices" for the protection of health, safety and the environment, including through proper management of Energy, and for the management of the Quality of the services provided.

### **2. THE STAKEHOLDERS**

The following diagram shows the plurality of SAC' Stakeholders ranging, in broad sense, from shareholders to the entire community.



Given these premises, and being willing to consolidate its commitment to the continuous improvement of performance, SAC has designed and currently implements an Integrated System for Quality Management, in compliance with the provisions of the standard UNI EN ISO 9001: 2015, for Environmental management, in compliance with the requirements of the UNI EN ISO 14001: 2015 standard, of worker Safety management, according to the UNI ISO 45001: 2018 standard, of Energy management in accordance with the requirements of UNI CEI EN ISO 50001: 2018.

The achievement of continuous improvement is operationally configured with the assumption of the following commitments:



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### **3. QUALITY**

- ü Achieve the continuous improvement of the service offered, in terms of satisfaction of the external and internal Customer (effectiveness of the Integrated Management System);
- ü Ensure internal efficiency, through the rationalization of the Organization's processes and resources;
- ü Ensure the suitability and efficiency of the internal and external communication process;
- ü Improve the visibility and image of SAC in the reference market;
- ü Aiming at the rationalization and optimisation of the airport grounds under concession, through the management of existing infrastructures and the identification of expansion areas for an infrastructural development suitable to meet the needs of Stakeholders.

### **4. ENVIRONMENT**

- ü Protect the environment and prevent pollution related to environmental aspects related to its activities thanks to the implementation of EMS procedures and the adoption of the best technologies available in order to mitigate and control environmental impacts.
- ü Adopt the most suitable environmental control and surveillance systems, through the identification and monitoring of appropriate indicators.
- ü Guarantee open and collaborative relationships with local authorities and with those who live near the airport site, so that an atmosphere of mutual acceptance and trust is established and so that the respective areas of activities coexist in a compatible and synergistic way.
- ü Implement every action and initiative useful to prevent accidents and to minimize any consequences on people, the environment and other people's property.
- ü Make sure that third parties (dealers and maintenance workers) engaged in the area of the airport site apply the same environmental standards established by SAC.
- ü Comply with the environmental legislation applicable to the business reality.

### **5. HEALTH AND SAFETY OF WORKERS**

- ü Make the safety of airport operations the main priority, ensuring a continuous improvement of the processes relating to risk assessment and management;
- ü Implement procedures and actions aimed to reduce the number of accidents, downtime and associated costs.
- ü Involve their employees and collaborators, by making them aware of their role and responsibilities in the field of safety and promoting safe behavior, with the aim of developing the awareness, skills and attention of staff at all levels;
- ü Improve the relationship and communication with customers and third parties involved, about the issues of health and safety in the workplace;
- ü Guarantee an effective, systematic and organized approach to emergencies due to injuries and accidents.
- ü Verify compliance with laws and regulations in the field of health and safety in the workplace.



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## **6. ENERGY**

- ü Identify the electricity carrier, the uses and the homogeneous monitored areas, as appropriate elements in order to represent the organization's consumption;
- ü Remind the commitment to continuous improvement of energy performance;
- ü Provide availability of information that allows internal audits, consumption monitoring programs and maintenance of certifications;
- ü Commit to comply with the legislative requirements referring to the minimum efficiency of the energy-consuming machines and equipment within the organization, the frequency of periodic check, the regulatory provisions relating to the nomination of the Energy Manager and the communications resulting from this nomination;
- ü Identify the objectives of energy efficiency and greater knowledge of their consumption identified in the technical data sheets;
- ü Commit with the purchase protocols of efficient components already partially implemented in some of the invitations to tender carried out;
- ü Commit to internal and external communication according to the protocols planned for the other certification systems;
- ü Commit to an annual review of the SGE by Top Management.

## **7. AIRPORT CARBON ACCREDITATION (ACA)**

ACI EUROPE during the 29th Annual Congress and General Assembly of the 26<sup>th</sup> of June 2019 signed the Resolution "NET ZERO CARBON EMISSIONS BY 2050", in which it is planned:

- 1) Supporting ATAG's environmental objectives in line with the commitment of the aviation industry in 2008 to act on climate changes, achieving growth in zero-emission international aviation from 2020;
- 2) The commitment of ACI EUROPE Members to minimize the carbon emissions of airport operations under their own control by 2050 at the latest, reducing absolute emissions to the greatest extent possible and managing any possible emissions through investments aimed at removal and carbon storage;
- 3) Ask EU and non-EU countries for a commitment to accelerate, where necessary, a transition towards clean energy which ensures that airports all over Europe can switch to a "zero carbon" regime at competitive conditions.

In relation to the above and the commitments given by ACI Europe, S.A.C. has committed to participate in the accreditation ACA (Airport Carbon Accreditation). That means the following specific commitments:

- ü Continuous monitoring of pollutants in air, water and soil by taking measures to minimize the associated risks;
- ü Continuous monitoring and reductions of the CO<sub>2</sub> emissions produced both directly and indirectly also through the involvement of the operating third parts in the airport;
- ü Obtaining the accreditation of the Airport Carbon Accreditation of ACI EUROPE;
- ü Minimize the production of waste, including hazardous substances, ensuring the correct disposal and promoting separate collection and recycling;



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- ü Take measures suitable for the conservation of the natural habitats of the site;
- ü Assess and control noise levels, taking measures to reduce noise in the airport and in the surrounding built-up areas;
- ü Integrate the factors aimed at environmental protection at all levels of the organization, through:
  - Ø planning and designing the development of its services with a view to reducing energy consumption, waste and emissions into the atmosphere;
  - Ø the involvement and training of its employees to play an active role in controlling the environmental impact in the context of the activities carried out;
  - Ø raising awareness to reduce the environmental impact towards Institution and Operators that carry out their activities in the airport area.

#### **8. SECURITY OF INFORMATION AND COMPUTER DATA**

S.A.C. has defined the objectives, principles and roles and related responsibilities in order to guarantee:

- ü the quality and continuity of essential service ensuring an adequate level of security and information to the end user;
- ü the containment of business risks through the safe management of the technological and organisational aspects related to the activities carried out, including the risks that may impact the continuity and quality of the airport service provided;
- ü the security and protection of systems (IT and OT), information, infrastructures and applications from potential attacks, in compliance with the reference principles;
- ü not to be subjected to penalties and losses associated with the personal databreach;
- ü the adoption of a recognized international framework for the implementation of protective measures, therefore comparable with other similar or differential realities and sectors;
- ü the achievement of the information security objectives, improving the corporate culture regarding the protection of information;
- ü the alignment of operational activities and security measures with the mandatory European and Italian regulations (eg EU Regulation 2016/679, Legislative Decree 65/2018, PSNC);
- ü the reduction of security costs thanks to the pursuit of a holistic approach, through the adoption of appropriate and synergistic technologies, avoiding redundant measures and controls;
- ü increasing the trust of its customers, stakeholders and the market, demonstrating that their information is protected and managed in a safe and responsible manner;
- ü 360° protection of the entire organization from technological and non-technological risks, and from more common threats, such as poorly informed personnel or ineffective procedures.

To achieve the above objectives, SAC SpA. considers essential:



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- implement the education and training of all staff in order to increase their competence, protect their health and safety and make each worker aware of the risks associated with the activity carried out and the importance of their role in their proper management;
- implement a continuous improvement of communication and information channels with its employees and all interested parties;
- implement constant and coordinated monitoring and control of providers.

Annually, the CEO approves the business improvement plan, which translates the commitments of the Integrated Management System into measurable objectives for individual company functions and relevant levels.

The achievement of the planned objectives and the general performance of the system are monitored by the Management Committee during periodic reviews.

The CEO invites all staff to make their contribution to the application of this policy by sharing the commitments formulated therein and supporting the effort to understand and implement the Integrated Management System.

Chief Executive Officer  
Dott. Domenico Torrisi